## A QUICK GUIDE TO OPENING TEAMVIEWER



USE THESE INSTRUCTIONS TO OPEN TEAMVIEWER FOR REMOTE SUPPORT

Click on the link that has been sent to you in an email

It will take you to a web page that displays the following screen

Loading TeamViewer now Not toaded yet? Try again	
Join using the previous version ContactLegal.Copyright infowww.teamviewer.com	Language: English  Copyright @ Yam/Veruer GmbH 2019

You should then see a box which will ask you to either run or open (depending on whether

you use, Chrome:		TeamViewerQS-idcwcegrdq (1).exe Download completed	×				
	Dpen	file					
	🔁 Open folder						
Or Internet Explorer:							
Do you want to run or save TeamViewerQS-id	lcwcegrdq.exe (	9.40 MB) from <b>dl.teamviewer.com</b> ?				×	1
i This type of file could harm your computer. Run Save			Save •	Cancel			

When the program runs successfully you will get a pop up window, when your machine is ready to connect, the ID and Password fields will be populated

Schools IT Support — 🗆 🗙	🧕 Schools IT Support 🛛 🗆 🗙
Nottingham City Council	Nottingham City Council
Allow Remote Control	Allow Remote Control
The helpdesk will ask you for the details below:	The helpdesk will ask you for the details below:
Your ID - Password -	Your ID         1 511 452 720           Password         9181
www.teamviewer.com	www.teamviewer.com
Not ready. Please check your connection	Ready to connect (secure connection)

We will need these details to log onto your machine.



