A QUICK GUIDE TO OPENING TEAMVIEWER

USE THESE INSTRUCTIONS TO OPEN TEAMVIEWER FOR REMOTE SUPPORT

Click on the link that has been sent to you in an email

It will take you to a web page that displays the following screen
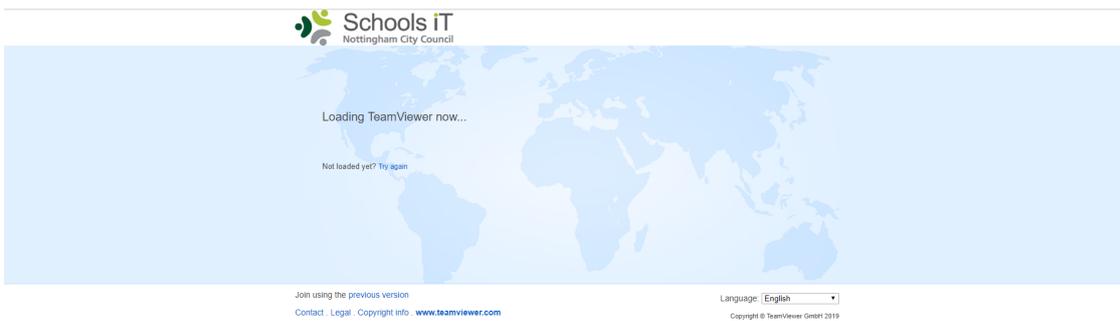
You should then see a box which will ask you to either run or open (depending on whether you use, Chrome:
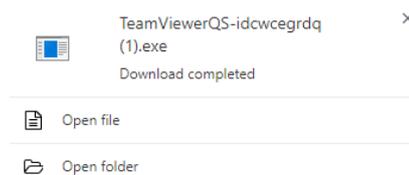
Or Internet Explorer:

When the program runs successfully you will get a pop up window, when your machine is ready to connect, the ID and Password fields will be populated
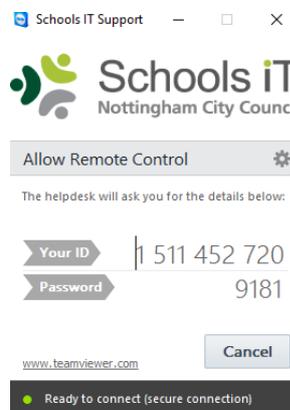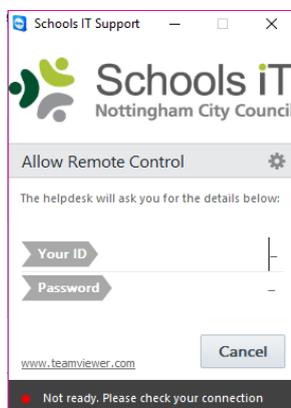
We will need these details to log onto your machine.